

Right of withdrawal of the customer as a consumer

Withdrawal for a consumer

Consumers are entitled to a right of withdrawal according to the following conditions, whereby the consumer is any natural person who concludes a legal transaction for purposes which are predominantly neither commercial nor self-employed:

Cancellation policy

Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the date on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods.

To exercise your right of withdrawal, you must provide a clear statement (such as a letter sent by post or e-mail) of your decision to withdraw from this contract. You can use the attached model withdrawal form, which is not required.

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Consequences of Withdrawal

If you withdraw from this Agreement, I will have you all the payments I have received from you, including the delivery charges (except for the additional costs arising from choosing a different type of delivery than the cheapest standard delivery I offer) have to repay immediately and at the latest within fourteen days from the date on which the notification of your revocation of this contract has reached me.

For this repayment, I will use the same means of payment you used in the

original transaction, unless otherwise expressly agreed with you. In no case will you be charged for this repayment fees.

I can refuse to repay you until I have the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return the goods to us immediately and in any event not later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You bear the immediate costs of returning the goods.

End of revocation

Inspired by www.agb.de / Translated from the German language with GoogleTranslation.